



Patient and Family  
Care Guides



**Funeral Guidance**



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CARE NAVIGATORS

# Funeral information

## Questions to ask a funeral home

### What are the different packages and prices you offer?

- Burial
- Cremation

### What is included? What extra charges can I expect? Are there extra charges for:

- Death certificates
- Obituaries
- Opening or closing of graves
- Graveside services
- Grave liner
- Urn or casket
- Memorial programs
- Memory cards
- Service and visitation times
- Embalming

### Is an urn or container included with cremation?

- What does it look like?
- What is it made of?
- Can I use my own container as an urn?
- Can family be present in the cremation process?
- Do you charge for transportation or mileage? What is the rate?

### What is the process for cemetery or memorial service arrangements?

- If I do not have funds to pay for the funeral, do you work with the Michigan Department of Human Services or Medicaid? What can I expect from them? What do they cover?
- Do you offer financial assistance or payment plans?
- Can you help accessing life insurance benefits or other assets?

# Funeral homes

Listed by geographic location, serving residents of all counties.

## Allegan County:

Avink McCowen Secord Funeral Home	amsfuneralhomes.com	269.685.5881
Chappell Funeral Home	chappellfuneralhome.com	269.561.4601
Gorden Funeral Residence	gordenfuneral.com	269.673.3652
Kubiak-Cook Funeral Services	kubiakcookwayland.com	269.792.2237
Winkel Funeral Home	winkelfuneralhome.com	269.692.2721

## Barry County:

Daniels Funeral Home	danielsfuneralhome.net	517.852.9712
Girrbach Funeral Home	girrbachfuneralhome.net	269.945.3252
Lauer Funeral Home	lauerfh.com	269.945.2471
Williams-Gores Funeral Home	goresfuneralservice.com	269.623.5461

## Berrien County:

Allred Funeral Home	allredfuneralhome.com	269.471.3729
Bowerman Funeral Home	bowermanfuneral.com	269.461.4241
Brown Funeral Home	brownfuneralhomeniles.com	269.683.1155
Duffield & Pastrick Funeral Home	duffieldpastrick.com	269.468.6000
Florin Funeral Service	florin.net	

(Coloma) 269.468-3181  
(Benton Harbor) 269.926.7222

Halbritter Wickens Funeral Services	halbritterwickens.com	269.683.3000
Hoven Funeral Home	hovenfunerals.com	269.695.2363
Hutchins Funeral Home	hutchinsfuneral.com	269.463.3811
Mission Hills Chapel, Crematory, & Gardens	missionhillsfunerals.com	269.683.8333
Pike Funeral & Cremation Services	pikefh.com	269.465.3239
Purely Cremations	purelycremations.org	269.926.9440
Robbins Brothers Funeral Home	robbinsbrothersfh.com	269.927.3181
Starks Family Funeral Home	starksfamilyfh.com	

(Berrien Springs) 269.471.2700  
(New Buffalo) 269.469.2233  
(St. Joseph) 269.556.9450  
(Buchanan) 269.695.6881

Wagner Family Funerals	wagnercares.com	269.756.3831
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FUNERAL HOMES CONT.

Funeral Info

**Branch County:**

Dutcher Funeral Home	dutcherfh.com	(Bronson) 517.369.4075 (Coldwater) 517.278.2795
Lighthouse Funeral Home	lighthousefuneral.com	517.741.4555

**Calhoun County:**

Bachman-Hebble	bachmanhebble.com	269.965.5145
Baxter Funeral Home	baxterfuneral.com	269.788.9800
Kempff Family Funeral Home	kempfffuneralhome.com	(Battle Creek) 269.979.3838 (Homer) 517.568.3030 (Marshall) 269.781.9858

Funeral Homes

Farley Estes & Dowdle Funeral Home	farleyestesdowdle.com	269.962.5527
J. Kevin Tidd Funeral Home	jktiddfuneralhome.com	517.343.4694
Lighthouse Funeral Home	lighthousefuneral.com	269.741.4555
Richard A. Henry Funeral Home	henryfuneralhome.org	269.962.5191
T.M. Hughes-Perry Mortuary	tmhughesperrymortuary.com	269.964.3775

**Cass County:**

Mater-Ralston Funeral Home	materralstonfuneralhome.com	269.646.2144
Starks Family Funeral Home	starksfamilyfh.com	269.782.2135
Wagner Family Funerals	wagnercares.com	269.445.2435

After the Funeral

**Eaton County:**

Kempff Family Funeral Home	kempfffuneralhome.com	269.763.9511
Skinner Funeral Homes	skinnerfuneralhome.com	517.663.2211

**Kalamazoo County:**

Avink McCowen Secord Funeral Home	amsfuneralhomes.com	(Portage) 269.344.5600 (Schoolcraft) 269.679.5622 (Vicksburg) 269.649.1697
Betzler Life Story Funeral Home	betzlerlifestory.com	269.375.2900
Farley Estes & Dowdle Funeral Home	farleyestesdowdle.com	(Augusta) 269.731.4212 (Richland) 269.629.6022
Harper Funeral Home	harperfuneral.com	269.342.1000

FUNERAL HOMES CONT.

Funeral Info	Joldersma & Klein Funeral Home	joldersma-klein.com	269.343.2628
	Langeland Family Funeral Home	langelands.com	(Portage) 269.343.1508 (Climax) 269.746.4206 (Kalamazoo-Burdick) 269.343.1508 (Kalamazoo-9th) 269.343.1508
	Redmond Funeral Home	redmondfuneralhomes.net	(Kalamazoo) 269.343.6156 (Parchment) 269.349.7735
	Whitley Memorial Funeral Home	whitleymemorialfuneralhome.com	269.488.2401
Funeral Homes	<b>Lenawee County:</b>		
	Anderson-Marry Funeral Home	andersonfuneralservices.com	517.265.3312
	J. Gilbert Purse Funeral Home	pursefuneral.com	517.423.2121
	Wagley Funeral Home	wagleyfuneralhomes.com	517.263.1400
	<b>St. Joseph County:</b>		
	Eickhoff, Farrand, Halverson	efhchapel.com	269.278.1515
	Hackman Family Funeral Home	hackmanfuneralhome.com	269.651.3284
	Hohner Funeral Home	hohnerfh.com	269.279.5282
	<b>Van Buren County:</b>		
	Adams Funeral Home	adamspawpaw.com	269.657.6347
Betzler & Thompson Funeral Home	betzlerlifestory.com	269.657.3870	
Calvin Funeral Home	calvin-leonardfh.com	269.621.4101	
After the Funeral	D.L. Miller Funeral Home	dlmillerfuneralhome.com	(Bangor) 269.427.7551 (Bloomingdale) 269.521.3121 (Gobles) 269.628.2852
	Starks Family Funeral Home	starksfamilyfh.com	(Decatur) 269.423.2561 (South Haven) 269.637.0333
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	Michigan Cremation Company		877.273.6281

# After the funeral

1. Obtain certified copies of the death certificate.
2. Send acknowledgement cards:
  - To those who sent flowers or brought in food.
  - To those who assisted as pall bearers.
  - To those who assisted as musicians, custodians, altar assistants, etc.
  - To clergy or others who may have spoken at the services.
  - To those who gave memorials.
3. For any legal questions, notify an attorney. They will discuss with you probating the will, inheritance and estate taxes, etc. They will also help you draw up or update your own will.
4. Notify insurance companies and file claims when appropriate:
  - Life insurance.
  - Medical, health, disability, travel and accident.
  - Pension benefits.
  - Home owners insurance.
  - Update automobile insurance.
  - Change beneficiary on your life insurance policy if the deceased was prior beneficiary.
5. Notify employer or pension provider. Check on any group insurance benefits, survivor's benefits, profit sharing and/or pension monies to which you may be entitled.
6. Transfer vehicle title into your name at the Secretary of State's office or, if estate is probated, through Probate Court.
7. Notify stockbroker:
  - Change ownership of joint or solely owned stocks.
  - Cancel any open orders arranged by deceased.
8. Notify financial institutions:
  - Change all jointly held accounts and amend tax identification numbers.
  - Cancel direct deposit retirement benefit payments.
  - Re-establish name on safety deposit box.
  - Re-establish mortgages, loans, note, etc.
  - If you bank with a credit union, check to see if they supply a life insurance benefit.
9. Notify credit card companies.
  - Ask if the cards of the deceased carry credit life insurance.
10. Cancel appointments made by the deceased.
11. Return medical equipment to store or agency.
12. Notify schools, colleges, professional organizations regarding the death.
13. If the deceased was a member of a labor union, inquire about any benefits for survivors.
14. Keep an up-to-date accounting of all cash income and expenses.
15. Collect any debts owed to the deceased.

AFTER THE FUNERAL CONT.

Funeral Info

16. Get hospital and medical statements as soon as possible.
17. Pay all bills and taxes owed as soon as possible.
18. Review your own financial situation.
19. Be cautious about those who contact you to sell you merchandise, such as grave markers, cemetery space and merchandise, memorial Bibles, etc.

Funeral Homes

After the Funeral